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UNITED STATES PATENT AND TRADEMARK OFFICE**

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**Expires: October 12, 2005**

Harry I. Moatz  
Director of Enrollment and Discipline



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Luis Ortiz et al.                      Art Unit : 2666  
Serial No. : 09/267,178                      Examiner : Ronald B. Abelson  
Filed : March 12, 1999                      Confirmation No.: 6678  
Notice of Allowance Date: February 23, 2005  
Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE  
PLATFORMS TO PROVIDE TELEPHONY SERVICES

**MAIL STOP ISSUE FEE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

TRANSMITTAL OF FORMAL DRAWINGS

In response to the Notice of Allowability mailed February 23, 2005, please substitute the enclosed 3 sheets of formal drawings for the corresponding drawings presently in the application.

Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: 5/23/2005

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*\* See attached document certifying that Rex Huang has limited recognition to practice before the U.S. Patent and Trademark Office under 37 CFR § 10.9(b).*

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CERTIFICATE OF MAILING BY FIRST CLASS MAIL  
I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date of Deposit 5-23-05

Signature

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